

## HOSPICE AND PALLIATIVE CARE OF THE WOOD RIVER VALLEY ANNUAL REPORT- 2020

Since 1985 our hospice has delivered excellent hospice and palliative care services in a rural area. Our work has been recognized nationally. We are committed to our mission, to being involved in the community and to working tirelessly at the frontier of helping individuals better understand end of life through community education and strong partnerships. We will continue in these endeavors in the upcoming year along with our intent to continue to offer our support groups and bedside care with any adaptations that will make these safe for both patients and personnel in light of COVID-19. We also plan to make improvements to our electronic health medical record, enhance involvement on social media platforms, and increase community awareness through marketing efforts. We prioritize professional competency development amongst our staff as another way we feel we can be practically committed to our mission. In short, we hope to respond to our community's needs and wishes and provide competent and compassionate care to individuals when they need it.

### HIGHLIGHTS AND ACCOMPLISHMENTS

Employees: 7

Volunteers and volunteer board members: 114

RN visits: 1,462

Individuals served: 1,209 including 142 hospice patients and their families

Volunteer Hours: 735

RN response to sudden/unexpected deaths: 17

Telephone call and Telemedicine appointments to support patients: 2392

Bereavement visits and calls after loss of loved one: 486

Individuals who participated in HPCWRV education/training opportunities: 188

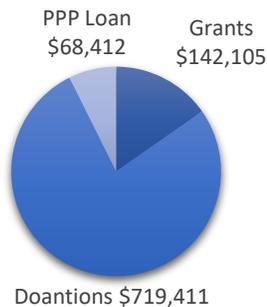
Facilitated Support Group Sessions: 34

87% of our patients were able to die in their place of residence.

### 2020 FISCAL SUMMARY

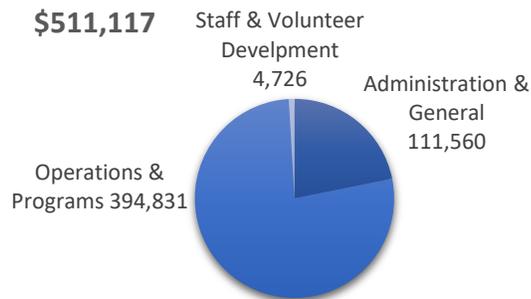
#### Total Income

\$929,928



#### Total Expenses

\$511,117



The Hospice and Palliative Care of the Wood River Valley is privately-funded and privately-governed. Unlike most hospices, **it receives no government funding**. It depends on individual donations and grants. Our services continue to be free of charge. Our budget for 2021 is \$525,000.