

## **HOSPICE AND PALLIATIVE CARE OF THE WOOD RIVER VALLEY ANNUAL REPORT- 2016**

For 32 years our hospice has distinguished itself with our unique model of care- a model that has been nationally recognized for its excellence in delivering hospice and palliative care in a rural area. We are committed to our Mission, to being involved in the community and working tirelessly to forge the frontier of helping individuals better understand end of life through community education and strong partnerships. In this year, we hope to establish an Endowment Fund so we can have sustainability of our unique model of care as we go into the future.

### **HIGHLIGHTS AND ACCOMPLISHMENTS**

- In 2016 we served 1580 individuals including 126 hospice patients and their families
- Volunteers provided 2435 hours of service; 1033 in direct patient care
- Hospice RNs responded 11 times to sudden/unexpected deaths
- 51 educational/training opportunities were given, reaching 535 individuals
- 42 support groups were offered, focusing on caregiving and bereavement
- 86% of our patients were able to die in the comfort of their place of residence
- RNs made 2734 visits to patients, an increase of 312 visits over 2015
- 220 bereavement contacts were made to families after the loss of their loved ones
- Two of our RN's spent 3 days at a National Conference in Hollywood, FL to insure that our patients receive state-of-the art care & benefit from the latest research.
- Nurses traveled 18,632 miles to see patients in every corner of our service area

### **FISCAL MANAGEMENT**

We are financially stable because of our sustaining and new donors, our prudent fiscal management, our volunteers who contribute such a large amount of unpaid service, and our investments. In 2016 we offered our new caregiver respite fund to assist families who would not otherwise be able to financially afford a private caregiver. We had important resources translated into Spanish and we continue to develop a group of bilingual volunteers to interpret for our nurses when needed. In 2016 our income exceeded our expenses, and those funds will be used to assist with staff development, including recruitment, hiring, and training a new RN as our organization continues to expand. Our budget for 2016 is \$439,000.

### **LOOKING TO THE FUTURE**

As an organization we continue to adjust and respond to the ever evolving needs of our community while maintaining our commitment to provide superb hospice and palliative care. We hope to expand our bereavement services this year. We are also exploring additional ways to support the Hispanic population through utilizing newer technology such as smart phone Apps to provide translation when we do not have an option for interpretation. We continue to recognize the importance of advocating for Advance Care Planning within our community. As healthcare is changing, we feel it is imperative to continue to develop professional competencies amongst our staff as a way to be practically committed to our mission. We also remain committed to financial stability which is why HPCWRV plans to develop an Endowment Fund in 2017.